



General Terms and Conditions of Business (T&Cs)

By purchasing an admission ticket, the purchaser and holder of the admission ticket agrees to the following contractual conditions.

- Access to the ice rink is at a person's own risk and only permitted with ice skates.
- The organiser cannot be held liable and parents/guardians are liable for their own children.
- Ice skating and ice hockey activities should be carried out considerately and without endangering other skaters or spectators.
- Observe the signposted direction of travel.
- Ice hockey is only permitted on the "Glacier" rink and the "Glacier Arena".
- Smoking is strictly prohibited on the ice rink.
- Food and drink is prohibited on the ice rink. Food and drink is available in the Chalet Capricorn and from the outdoor chalet.
- Children under the age of 6 must be accompanied by an adult.
- We recommend that you wear gloves and suitable clothing.
- Helmets are mandatory on the Glacier Express. Helmets and elbow protectors are available free of charge in the container in front of the Glacier Express. Helmets and elbow protectors must be returned after use.
- We cannot be held liable for theft.
- Animals are not permitted throughout the entire facility.
- Prams and buggies are prohibited on the ice rink.
- People under the influence of alcohol are not permitted on the ice rink.
- The ice rinks may only be used with a valid admission ticket – regular checks are made. A surcharge of CHF 100.00 plus entry price will be made in the event of misuse.
- Concessions are only permitted on presentation of the appropriate pass.
- Admission tickets cannot be re-sold.
- Admission is solely by the respective ticket holder and is non-transferable.
- The "Eistraum World of Ice" is open in all weather. No refunds can be given in the event of rain or snow.

Subject to change.

Thank you for your attention.

We hope you have a very enjoyable stay.