

Terms and conditions for internet bookings «gift voucher»

Our general terms and conditions (GTC) apply to all online orders of gift vouchers and will be accepted with each order.

Destination Davos Klosters is obliged to fulfil orders received through their site.

Order

Online orders are binding from the time at which the customer clicks "PLACE ORDER". The customer receives immediately after ordering the confirmation per e-mail.

Prices

The product prices in CHF are displayed on our website "Online-Shop".

Delivery

Gift vouchers are usually delivered within 3 working days. Customs charges may be charged to the receiver when articles are shipped abroad.

For orders the following shipping and packing costs will be charged as flat rate (Priority):

Switzerland CHF 1.00

EU-Countries CHF 2.00

International CHF 3.00

Payment Methods

Articles from the Souvenir Shop can only be paid for by credit card.

Return or Exchange of Goods

A return or exchange right for gift vouchers is excluded.

Customer Service

Our Customer Service is available to answer any questions on the telephone number +41 (0)81 415 21 21 or at the email address info@dayos.ch.

In the case of any disputes arising out of the conditions presented here, the <u>sole place jurisdiction is Davos and the</u> rules of Swiss law apply.