

Terms and conditions for internet bookings «souvenir shop»

Our general terms and conditions (GTC) apply to all online orders of souvenirs and will be accepted with each order.

Destination Davos Klosters is obliged to fulfil orders received through their site.

Order

Online orders are binding from the time at which the customer clicks "PLACE ORDER". The customer receives immediately after ordering the confirmation per e-mail.

Prices

The product prices are displayed on our website "Online-Shop" and are inclusive VAT.

Delivery

Articles are usually delivered within 7 working days. Customs charges may be charged to the receiver when articles are shipped abroad.

Posters will always be shipped by separate package and will also be charged by separately packing costs.

For orders the following shipping and packing costs will be charged as flat rate (PostPac Priority):

Switzerland

up to 99g	CHF 1.00
100g to 1kg	CHF 10.00
1kg to 5kg	CHF 15.00

Orders over CHF 150.00 will be delivered within Switzerland free of postage.

EU-Countries

up to 99g	CHF 2.00
100g to 1kg	CHF 20.00
1kg to 2kg	CHF 30.00
from 2kg	CHF 45.00

International

up to 99g	CHF 3.00
100g to 1kg	CHF 30.00
1kg to 2kg	CHF 45.00
from 2kg	CHF 60.00

Payment Methods

Articles from the Souvenir Shop can only be paid for by credit card.

Return or Exchange of Goods

A return policy applies 10 days from the receipt of goods.

Customer Service

Our Customer Service is available to answer any questions on the telephone number +41 (0)81 415 21 21 or at the email address info@davos.ch.

In the case of any disputes arising out of the conditions presented here, the sole place jurisdiction is Davos and the rules of Swiss law apply.